Giving Diagnostic Healthcare a boost

Game-changing connectivity for dependable healthcare services.

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Community healthcare services continue to get closer to home for patients where services may not have previously existed. It's therefore vital that we continue to benefit from recent advances in connection capability, so we can be more flexible and extend our services to more locations."

David O'Brien, Chief Operating Officer, Diagnostic Healthcare

The transformative power of 5G connectivity in healthcare

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Established NHS partner, Diagnostic Healthcare, provides diagnostic imaging services including MRI, CT, Ultrasound, Dexa, CBCT, Echo, and X-ray across the UK. As a business with field-based teams operating across the country, reliability and efficiency are integral to Diagnostic Healthcare's success.

Connectivity has always been vital in supporting Diagnostic Healthcare to deliver their services. With business growth, focus on connectivity has increased to improve speed to patient diagnosis. And as diagnostic imaging technology and procedures have become more advanced, the requirement for the transfer of more data has grown.



The Big Network For Your Business

Dependable connectivity to accelerate services

Super-fast, dependable, and fuss-free, Three Business was chosen as the preferred supplier and their 5G network quickly enabled teams with the connectivity they needed to deliver vital services.

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I started working with Three Business about 12 months ago. We had some devices that we were looking to upgrade. Our account manager was able to get new 5G devices out the next day. Then we started rolling out the new 5G resource across pretty much every clinic and mobile unit we've got." Jonathan Rook, Director of IT, Diagnostic Healthcare



Reliable coverage

While it's not always possible or essential to access a wired connection there was a need for wireless connectivity across all locations. Now, Three Business' 5G network provides the team with super-fast connectivity and unlimited mobile data nationwide, offering excellent coverage across remote locations.

Real-time results

With super-fast speeds and dependable coverage across the country, teams can now avoid disruption to services, benefit from instant image uploads, and can securely transfer test results at speed and scale, helping patients get important clinical results faster.

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Overall we've found the coverage to be excellent – even in rural areas – and much better than other providers we considered. This is critical for our company, as being able to operate in remote areas helps us stand out against our competitors."

David O'Brien, Chief Operating Officer, Diagnostic Healthcare

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Clinicians can access more advanced tests outside the traditional hospital setting, results are available even quicker and patients get their diagnoses or treatments faster." David O'Brien, Chief Operating Officer, Diagnostic Healthcare



The power of connectivity



Fast, reliable connectivity has been a key enabler in Diagnostic Healthcare achieving significant business growth, supporting a 33% increase in the number of scans over the past 12 months.

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I started working with Three about 12 months ago. We had a bunch of old 3G devices. Our account manager, was able to get 5G devices out the next day. Then we started rolling out all the 5G across pretty much every clinic and every van we've got."

Jonathan Rook, Director of IT, Diagnostic Healthcare

Three Business: Your reliable connectivity partner

To match the pace of public demand, healthcare organisations need a rapid and reliable connectivity provider. As The UK's Fastest 5G Network*, Three Business offer just that. With flexible plans and an award-winning** business service team, teams have the connectivity needed to deliver efficient and high-quality patient care.

For more information, visit: <u>Three.co.uk/business</u>

Or to discover the solutions Three Business offer to support public sector organisations, visit: <u>Three.co.uk/business/public-sector</u>





*Based on analysis by Ookla® of Speedtest Intelligence® data for Q3-Q4 2023. Visit <u>speedtest.net/awards/fastest-5g</u> to find out more. **2022 European Contact Centre & Customer Service Awards winners: Best Customer Experience, visit: 2022 Winners | ECCCSA to find out more. The Big Network For Your Business