



# Hassle-free switching to Three Business



**At Three Business, we empower organisations like yours with our super-fast connectivity to better serve communities, streamline operations, and thrive in the digital age.**

Having already partnered with hundreds of public sector organisations, we understand the unique challenges you face. Alongside an increasing pressure to deliver exceptional service within strict

budget constraints, there are ongoing complexities around regulatory compliance, legacy systems, technology, and challenges with productivity. All of which can be both time and cost consuming. That's why **we've made it as easy as possible for you to switch to our network**, and offer tailored packages designed to maximise resources and provide exceptional value for money.



## Switching made simple

Three Business is committed to providing public sector organisations like yours with reliable network service and a hassle-free switchover process.

You'll be in safe hands every step of the way. Our team of experts will guide you through the process ensuring a smooth and efficient transition. You'll always be informed of the next step, with clear communication from start to finish. And rest assured, your connectivity will remain reliable throughout the switch.

### How to switch

1



#### Decide on a plan that's right for your organisation

Speak to one of our expert team members to find the best package for you. Once you've signed the contract, we'll send out your new SIM cards straight away.

2



#### Receive a welcome call and set up your account

Our expert service team will contact you to guide you through the details of account set-up, including billing, payment options and porting needs.

3



#### Port your numbers

It's up to you if you want to keep the same numbers or not. If you do, our Porting Numbers process ensures a seamless transition, and your switchover will usually complete within 24 hours\*. Contact your previous network to request PAC codes and we'll carry your numbers across.

4



#### We'll keep in touch

Our support doesn't end there. Our award-winning\*\* customer service team will check in with you throughout your contract, ready to assist with any queries you may have and explore opportunities for further improvement.

\*Occasionally, transferring numbers across can take longer than this. For example, during holiday seasons or weekends.



### Peace of mind

Our goal is to be your trusted partner in driving your business forward. We're committed to delivering an experience that exceeds your expectations.

“We had a bunch of old 3G devices but what we needed was 5G connectivity. When we started working with Three Business 12 months ago, our account manager enabled this connectivity for us the very next day. From there, we started rolling out 5G across pretty much every clinic and every van we've got.”

Jonathan Rook, Director of IT at Diagnostic Healthcare (NHS partner)

## Why Three Business?



### Reliable

We ensure your teams can serve the community from any location, from the office to the front line, with The UK's Fastest 5G Network\*\*\*.



### Flexible

We understand that, with rising budget pressures, cost-effectiveness is key for the public sector. We offer simple, value-first plans to help you to keep track of your usage and spend.



### Seamless

We guarantee that service remains consistent throughout our easy switching process, with access to our award-winning customer service team\*\*.



### Safe

From education to healthcare, public sector data is particularly sensitive. We make sure it's stored and shared safely with Three Mobile Protect\*\*\*\*.

## A 5G-powered future

It's vital that organisations like yours keep connectivity fast, flexible, and secure. Unlock a productive 5G-powered future and enhance connectivity efficiency now.

Get started today.

Visit [Three.co.uk/business/public-sector](https://www.three.co.uk/business/public-sector) to join Three Business.



The Big Network  
For Your Business

\*\*2022 European Contact Centre & Customer Service Awards winners: Best Customer Experience, visit: 2022 Winners | ECCCSA to find out more

\*\*\*Fastest 5G based on Ookla® Speedtest Intelligence® data for Q3-Q4 2023. Verify at <https://www.speedtest.net/awards/fastest-5g/5g> available in selected areas, compatible device required. Speeds experienced may vary due factors including your location, building structure, external environment and device set-up.

\*\*\*\*Three Mobile Protect: Powered by Corrata. See terms at [Three.co.uk/terms](https://www.three.co.uk/terms).