



Hutchison 3G UK Limited
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Contact Customer Care: 500 (from a Three Phone) or
0333 338 1003 (from any other number)

Contract summary

- This contract summary provides the main elements of this service offer.
- It helps to make a comparison between service offers
- Complete information about the service is provided in other documents

Services

Mobile internet access

Go Roam Fair Use Policies apply. See three.co.uk/support/roaming-and-international

Speeds of the internet service and remedies

Estimated Speed (based on the estimated maximum speed customers are likely to experience on Three's UK network)

	Download	Upload
3G	18 Mbps	2.6 Mbps
4G	70 Mbps	22 Mbps
5G	597 Mbps	50 Mbps

Speeds may vary due to a number of factors which are outlined at three.co.uk/terms. If you experience continuous or regularly recurring disruption to services you may be entitled to a price reduction or other remedy available under consumer law. Please contact our Customer Care team on the contact details above.

Price

Mobile Broadband Pay As You Go SIMs include a specified amount of data and are valid for either 1, 3, 12 or 24 months. For current options go to www.three.co.uk/pay-as-you-go/payg-data-packs. To purchase additional data you can buy an Add-on by using your SIM to access www.three.co.uk/myaccount at the rates set out in your Price Guide at three.co.uk/terms-conditions/price-guides.

3G Network

Throughout 2023 and 2024, we will be making changes to and upgrading the Three Network. Following some of these, you will need a 4G or 5G handset capable of making voice calls on the 4G network, or a 4G or 5G router to access the Three Services. 3G-only Devices, and early 4G handsets that can only make 3G voice calls, will no longer work on the Three Network, in areas where planned work is carried out. For more information about coverage, go to Three.co.uk/coverage.

Duration, renewal and termination

For Mobile Broadband Pay As You Go SIMs, the data will expire after 1, 3, 12 or 24 months depending on your plan. You can end your agreement at any time by stopping your use of Three Services.

Accessibility features

If you would like a copy of this document in an alternative format (e.g. Braille or large print) contact Three on the details above. For information on Three's accessibility services see three.co.uk/Accessibility.

Other relevant information